

## Quality management system module

## QUALITY MANAGEMENT POLICY

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The company mission pursues the process efficacy through a Quality Management System complying with UNI CEI EN ISO 13485:2021. The Management staff established several rules, shared by all, undertake to comply:

- Continuous improvement of the process's efficacy and technical skills to enhance the design, manufacture and maintenance services and sales of medical devices;
- Comply with the current legal requirements;
- Attention to education and training of personnel.

Therefore, with the following system policy, the Management is committed to:

- Develop and keep a Quality Management System compliance with requirements to meet goals for quality, keep the efficacy of the system it-self, preserve the commitments took on, promote the continuous enhancement of internal processes and guarantee requirements and related services;
- Supply medical devices and services complying with current applicable requirements by ensuring quality products and compliance with rules of the market;
- Collect and analyse the feedback information of the market and potential implicit needs of the customer;
- Assure a continuous improvement of the internal process, by the implementation of the Management Quality System able to anticipate potential issues;
- Promote throughout the staff courtesy, professionalism and reliability skills considered basic requirement both for the customers and/or final users, necessary in all the operation activities;
- Collaborate with suppliers, because fundamental subject in defining performance and characteristics of the product and give them the necessary support to understand needs of the customer and product;
- Promote professional growth among employees and partners and guarantee an efficient environment where everyone feels satisfied.

The management periodically examines, during re-examination, the validation of this Quality Politics, in relation to potential reciprocal operative needs of development.

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